



## Challenge

JLT required around 60 existing business client GDPR agreements to be dealt with from the various lines of business. Our GDPR Data Protection services provided support to progress these.

## Data protection services

The services to JLT included :

- Lead negotiations;
- Agree processing activities;
- Draft changes;
- Review roles and lawful basis;
- Deal with external law firms;
- Align processing activities;
- Offshore suppliers review;

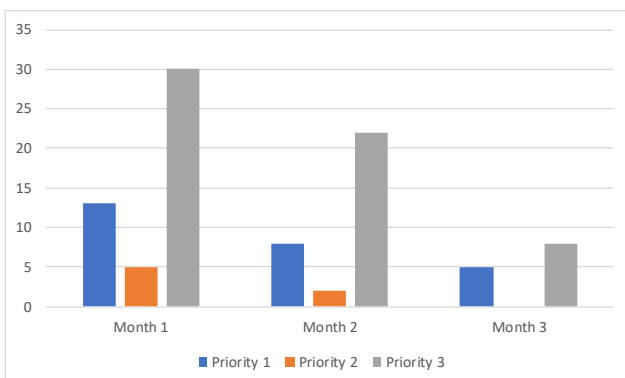


Figure 1: 90 days progress update

## Benefits

- Go through the previous history on each;
- Re-confirm the last position with CRM and each line of business;
- Agree a way forward;
- Deal with all Priority 1 and 2 items first.

## Result

- Priority 1 GDPR agreements worked on;
- Align changes to JLT operational model;
- Pushed to work from standard document;
- Liability limits were capped;
- Use GDPR to set out JLT's position;
- 10 signed and 33 work in progress;
- Work in progress signed in coming months;
- All items dealt with or progressing;
- Confirm terminated;
- Lead to supporting 1000 GDPR addendum

## About Certainty Solution

At Certainty Solution we provide support to businesses and with GDPR, ISO27001 compliance and contract management services.

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